

Managed Hosted Desktop Solutions

What is a Managed Hosted Desktop Solution?

- ◆ In a hosted desktop solution the backend of your network is supplied by the hosting provider while you use the desktop interface to access all of your applications, emails and data. Our experience has been that most clients are after a network that facilitates their core business without the expenditure to create the ideal IT infrastructure. The Hosted Desktop Solution resolves the old problems of timing, cash flow and reliability.

Is a Managed Hosted Desktop a good solution?

- ◆ The benefit of the hosted desktop solution is that you still maintain control of your work environment without having to maintain your own network. You choose which programs you would like to use and what level of access users have on the network. It also frees up cash flow by spreading the cost on a flexible monthly basis, avoiding up front capital expenditure.

The hosting provider looks after the integrity of the network, the back-up of data, the upgrading of applications and ensures you have a secure environment within which to function. Very often companies cannot afford the high level engineers needed to sustain an efficient network. This solution results in less headaches, less money and much more time to spend on what you do best in your business.

Why use Redblade Ltd?

- ◆ When working with a hosting provider you are putting a critical part of your business in someone else's hands. As a result, you need an experienced, reputable company that can meet the specific needs of your organisation. Redblade provides the skills, expertise, processes, tools and methodologies needed to manage your business environment.

As well as our standard hosting options, we are also able to provide rack space and managed services for a companies existing IT systems. If your company needs to relocate critical systems to a secure environment, Redblade are in a position to be able to facilitate this.

How does it work?

- ◆ The Redblade Hosted Desktop solution is tailored to your specific needs. There is the standard Redblade solution which provides the services most companies require. For more specific extra's Redblade have Option Packs available to tailor the solution to your company needs.

Bank of days are to be used to assist you with setting up new users, redefining permissions, resolving issues and other general IT housekeeping.

The logo for Redblade, featuring the word "redblade" in a bold, lowercase, sans-serif font. The text is white and is set against a large, semi-transparent red star shape that points upwards and to the right.

Hosted Desktop Solution:

Redblade Basic Package

- ◆ Terminal Services
- ◆ MS Office Standard (Word, Excel, PowerPoint & Outlook)
- ◆ Adobe Acrobat Reader
- ◆ MS Exchange Email Accounts (1GB per mailbox)
- ◆ Anti Virus
- ◆ Anti Spam
- ◆ Anti Spyware
- ◆ Telephone Support
- ◆ Outlook Web Access
- ◆ 1GB storage space per user
- ◆ Backup of data
- ◆ SLA 4Hr response
- ◆ Outlook Mobile Access
- ◆ Instant File Recovery
- ◆ URL Filtering

Per User Option Packs

- ◆ Stored Data in 1GB increments
- ◆ Additional applications for example; MS Project, MS Visio, SQL Server
- ◆ Extra Mail Space 1GB increments
- ◆ MS Office Pro (Std plus Business Contact Manager, Publisher, Access, Accounting Express)
- ◆ SLA 2Hr response
- ◆ Offline Email access
- ◆ VPN/SSL Client
- ◆ Blackberry Access

Company Option Packs

- ◆ Extra Mail Space in 5GB increments
- ◆ Dedicated Terminal Server
- ◆ Additional Disk Space 10GB increments
- ◆ Dedicated Internet Bandwidth
- ◆ Bank of days
- ◆ Out of hours support (24/7/365)
- ◆ SLA 2Hr response
- ◆ Extra Mailboxes
- ◆ Custom URL and Spam Filtering

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We are confident that we have a solution to suit every need. If you would like any more details or to tailor a solution to meet your exact needs then please contact us on 0845 094 2389.

Conclusion

The Advantages of the Managed Desktop Solution

- ◆ Retain control of the network without having to maintain it
- ◆ All the functionality of a standard network and more
- ◆ The same access for remote users and office bound staff
- ◆ Cost effective
- ◆ Scalable
- ◆ Full secure access from all branches and remote sites anywhere in the world

About Redblade Ltd

Redblade is a Managed Services company offering a number of services including:

- ◆ Managed Hosted Solutions
- ◆ IT Support Solutions
- ◆ Network Services
- ◆ Managed Firewall Solutions
- ◆ Online Backup Services
- ◆ IT Technical Services

Redblade has the knowledge and necessary skills to provide a service which is unrivaled, as we aim to exceed your expectations. We aspire to have continued growth in our company with integrity and determination, we look forward to building a mutually beneficial relationship with you as our client.



redblade

Our goal is to provide fast, reliable and easily accessible networking solutions to small, medium and large enterprises by supplying Managed Services.